



MOBILE TICKETING HOW-TO-GUIDE



STEP 1

Download the Gold Coast SUNS Official App on your smartphone from the App Store (iPhone) or Play Store (Android).

Select the **MEMBERS** button at the bottom of the app menu.

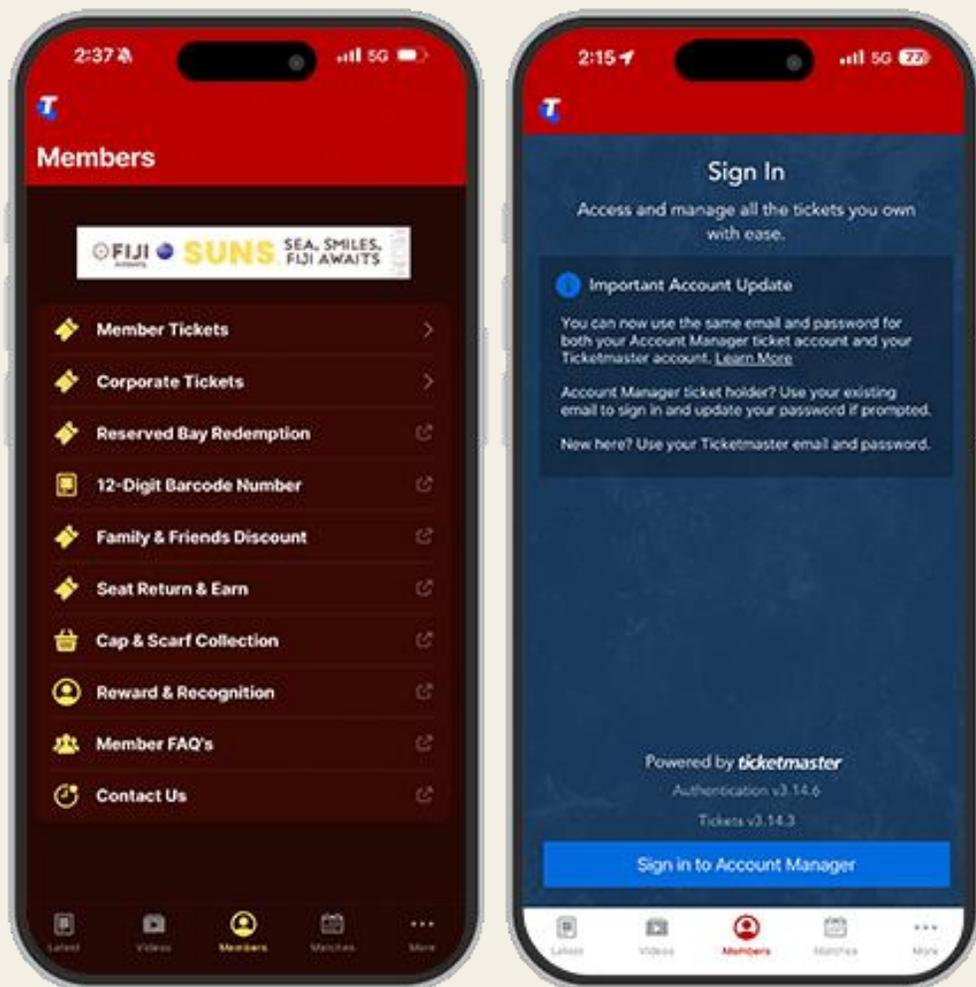


STEP 2

Select **MEMBER TICKETS**

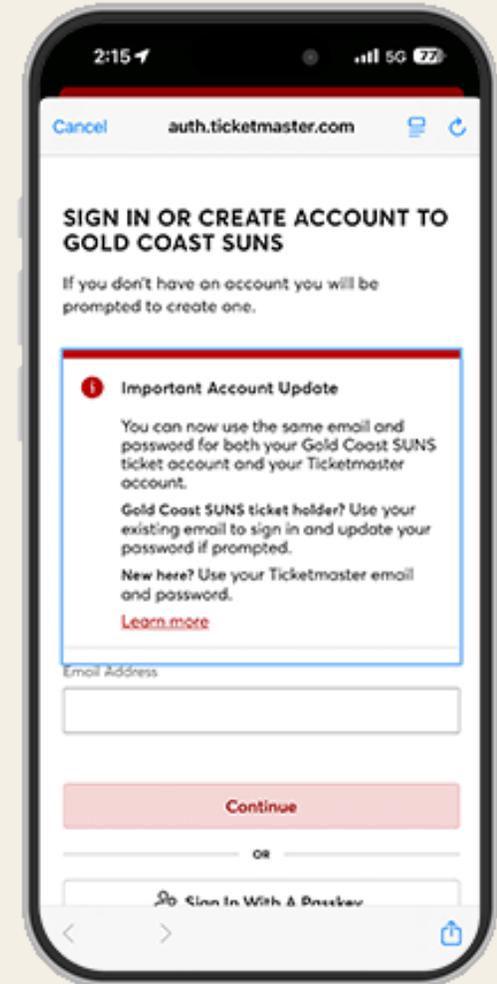
Login with your My SUNS account email and password, press Sign in to Account Manager.

If this is your first time accessing your tickets, please follow Step 3 to complete account set up.

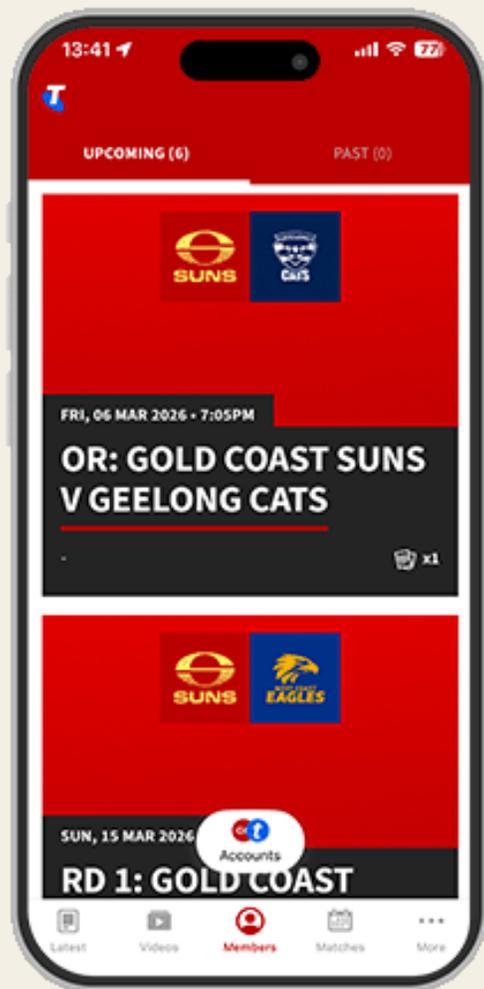


STEP 3

To complete setting up your account, enter your primary contact email address, tap next and then tap **forgot password** and follow the prompts to create a new password.



STEP 4



Select your **upcoming** match.

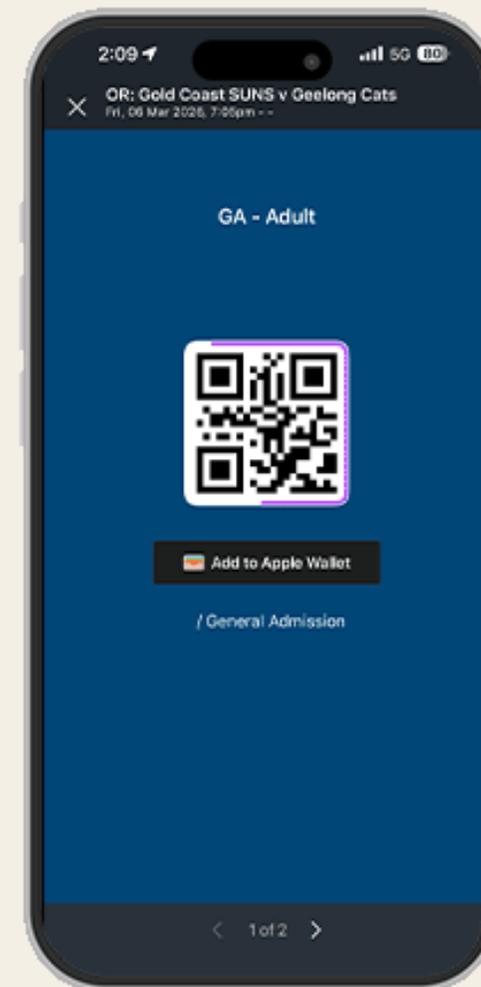
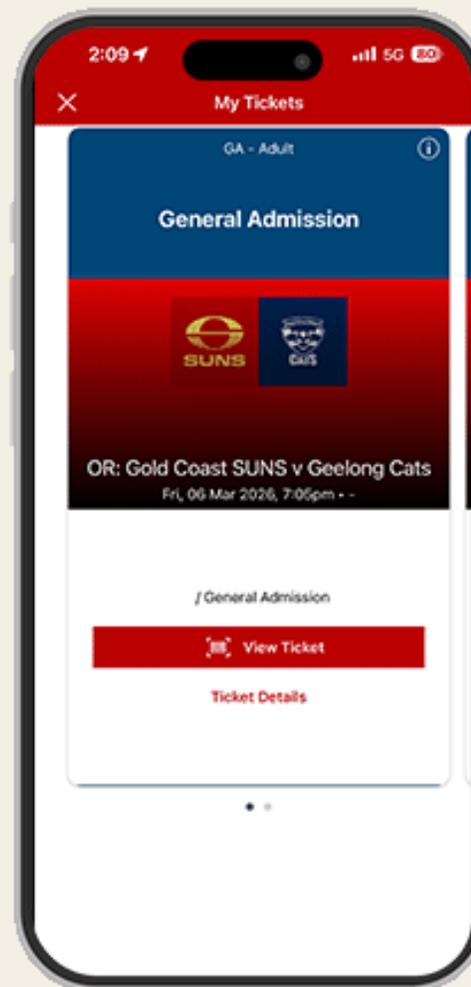
Your ticket will be available to add to your mobile wallet **seven (7) days** prior to the match.

Note, only matches with a confirmed date & time will be appear in your app (as per the 2026 Toyota AFL fixture).

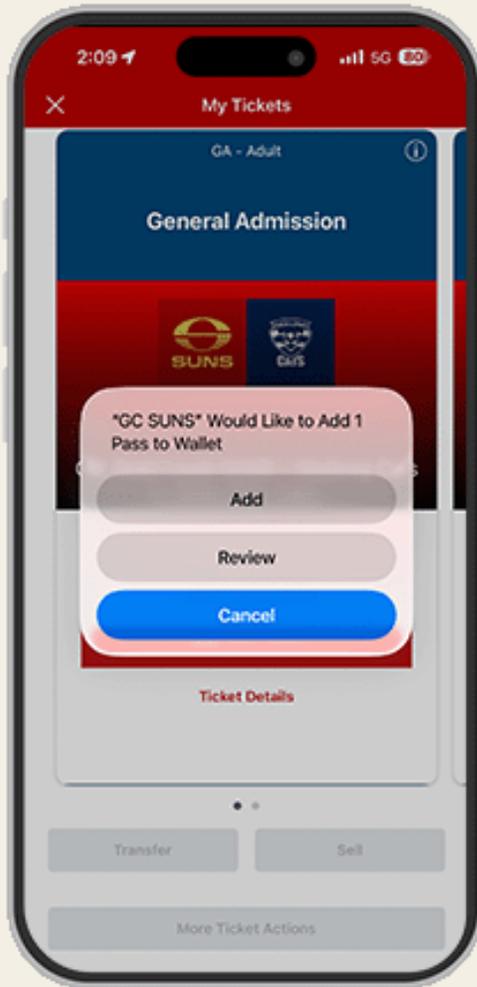
STEP 5

Click **View ticket** and **add to wallet**.

Please note, your ticket will only be available to download 7 days before the match as it is when your barcode becomes available.



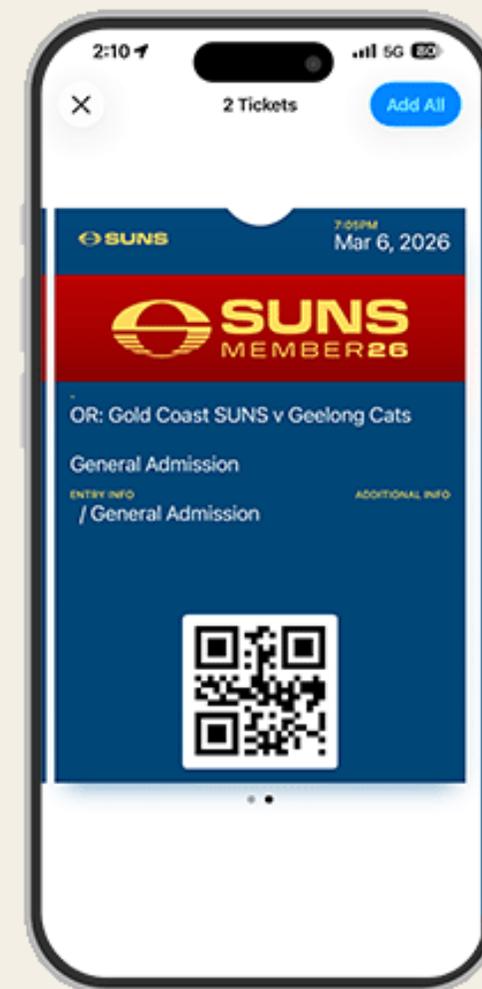
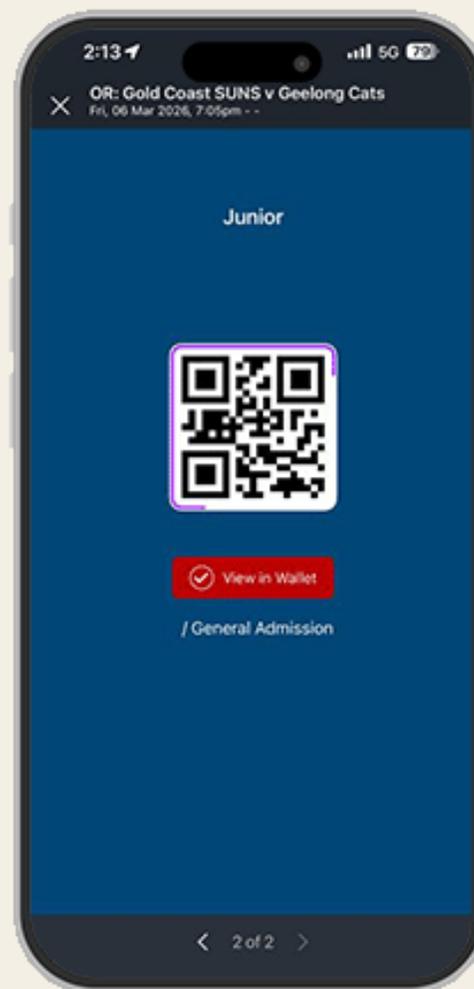
STEP 6



Select **Add** to add your ticket to your mobile wallet.

STEP 7

To view your ticket in your wallet click **view in wallet**.



IMPORTANT INFORMATION

On match-day, in your mobile wallet, you will be able to view your ticket barcode / QR code to scan into People First Stadium. Make sure to turn the brightness to full on your mobile phone while scanning in.

Screenshots will not be accepted under any circumstance. You may be refused entry into the stadium.

HELP! MY TICKETS ARE NOT SHOWING. If your tickets do not appear in your wallet or in the Gold Coast SUNS App, please contact our Membership team via email gcmembership@goldcoastfc.com.au or call us on 1300 784 436.

Or visit Gate 1 or 3 Membership Services Window during game day.



FOUNDATION PARTNER



MAJOR PARTNER



STADIUM PARTNER