



MOBILE TICKETING HOW TO RETURN YOUR TICKET



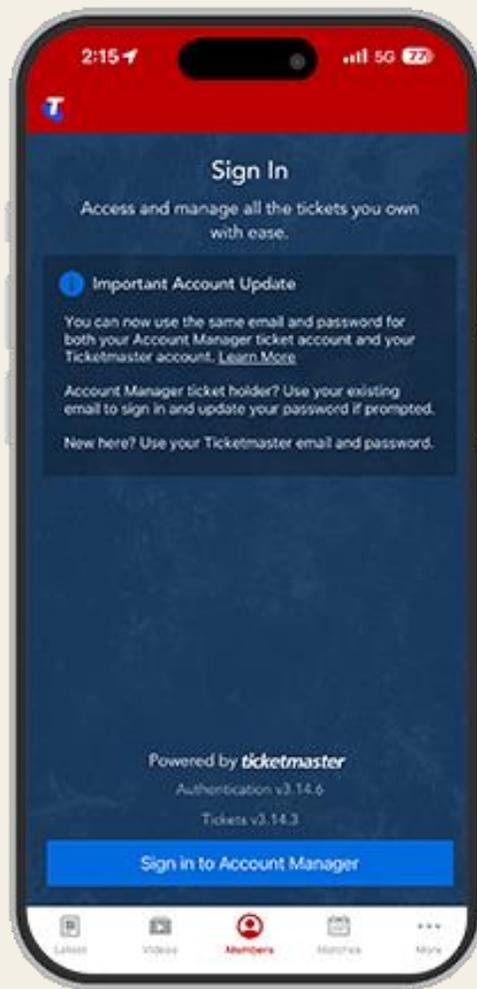
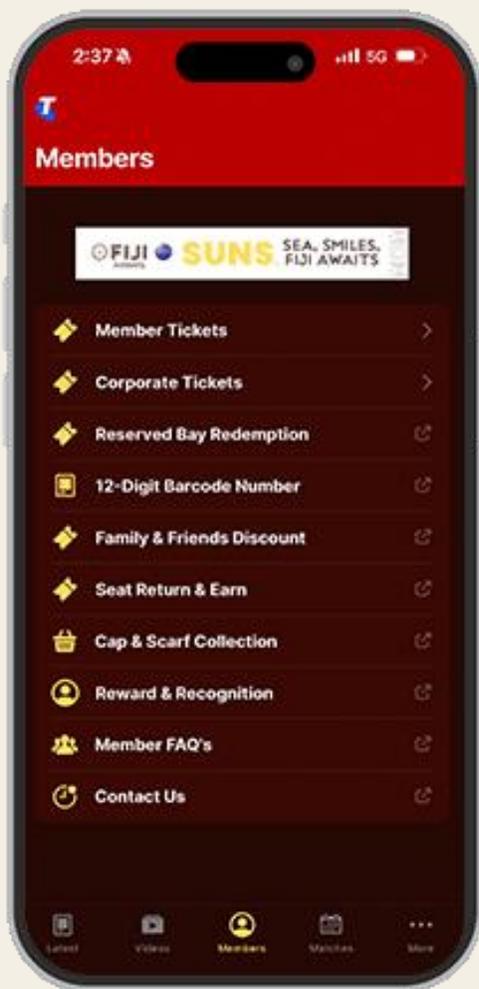
STEP 1

Download the Gold Coast SUNS Official App on your smartphone from the App Store (iPhone) or Play Store (Android).

Select the **MEMBERS** button at the bottom of the app menu.



STEP 2



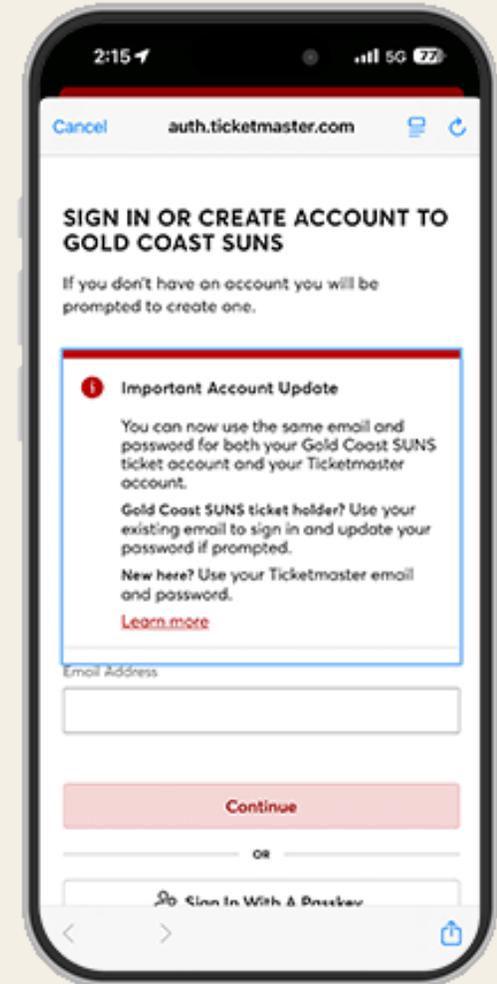
Select **MEMBER TICKETS**.

Login with your My SUNS account email and password, press Sign in to Account Manager.

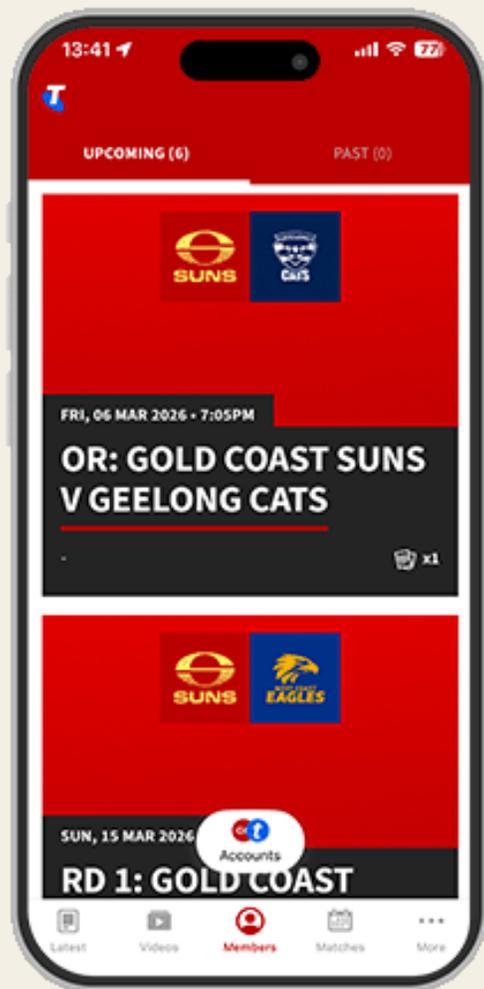
If this is your first time accessing your tickets, please follow Step 3 to complete account set up.

STEP 3

To complete setting up your account, enter your primary contact email address, tap next and then tap **forgot password** and follow the prompts to create a new password.



STEP 4



Select your **upcoming** match.

Your ticket will be available to add to your mobile wallet **seven (7) days** prior to the match.

Note, only matches with a confirmed date & time will be appear in your app (as per the 2026 Toyota AFL fixture).

IMPORTANT INFORMATION BEFORE YOU TRANSFER

Once you have successfully completed this seat return for the game, you are unable to retrieve this seat back if you've changed your mind and is final.

If your seat is sold through Ticketek, you will receive credit towards your 2027 Membership. There is no guarantee that a returned seat will be sold, or that all seats will be placed on sale.

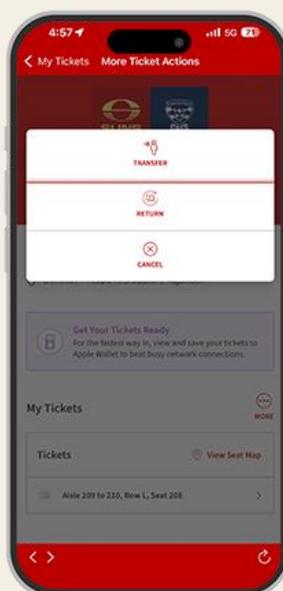
Your 2027 membership must be the same category of membership as 2026 for credit to apply.

STEP 5 (SEAT RETURN)



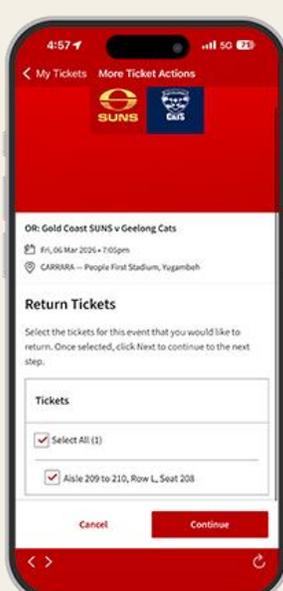
STEP 1

Select 'More Ticket Actions' button at the bottom.



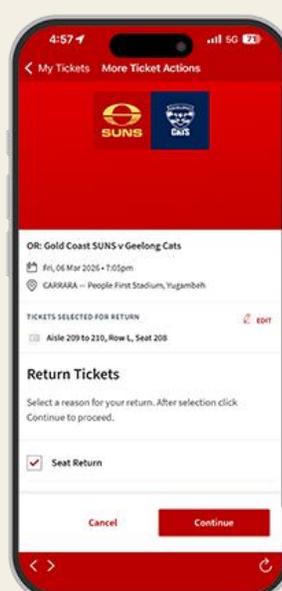
STEP 2

Once loaded, select 'Return'.



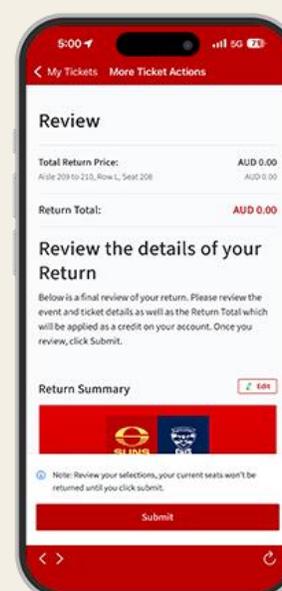
STEP 3

Select the seat you want to return. Tick the box next to that seat.
Select 'Continue'.



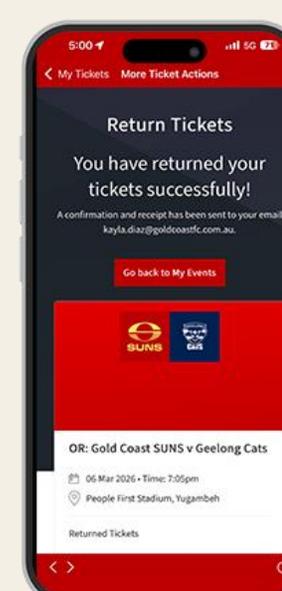
STEP 4

Select the tick box 'Seat Return'.
Select 'Continue'.



STEP 5

Review the seat/s you want to return.



STEP 6

Once submitted, you will receive confirmation.

You will receive a confirmation email of successfully returning your seat.

NEED MORE HELP?

Please contact our Membership team via email gcmembership@goldcoastfc.com.au or call us on 1300 784 436.



FOUNDATION PARTNER



MAJOR PARTNER



STADIUM PARTNER