



MOBILE TICKETING HOW TO TRANSFER YOUR TICKET



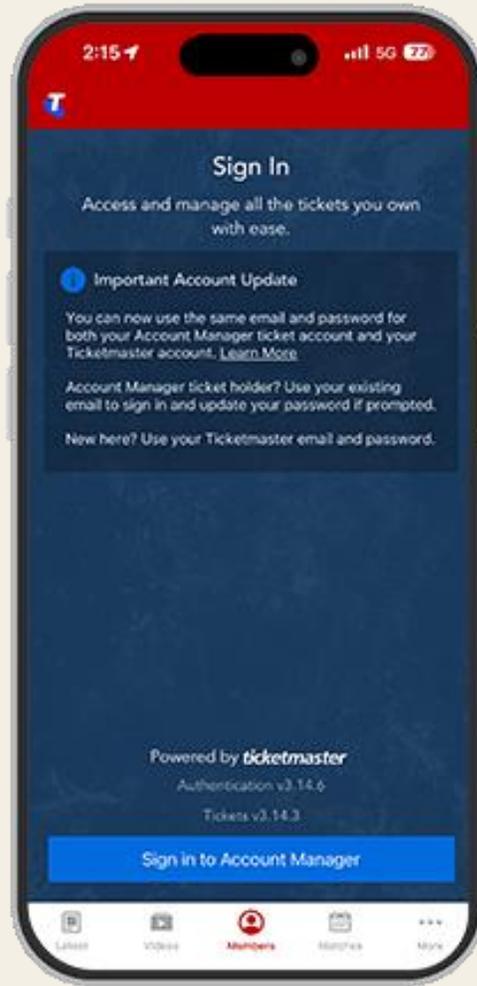
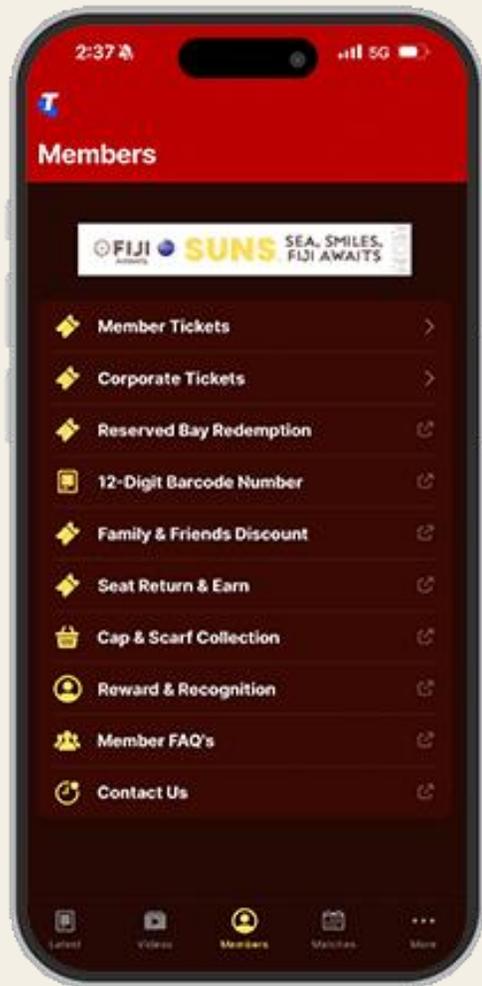
STEP 1

Download the Gold Coast SUNS Official App on your smartphone from the App Store (iPhone) or Play Store (Android).

Select the **MEMBERS** button at the bottom of the app menu.



STEP 2



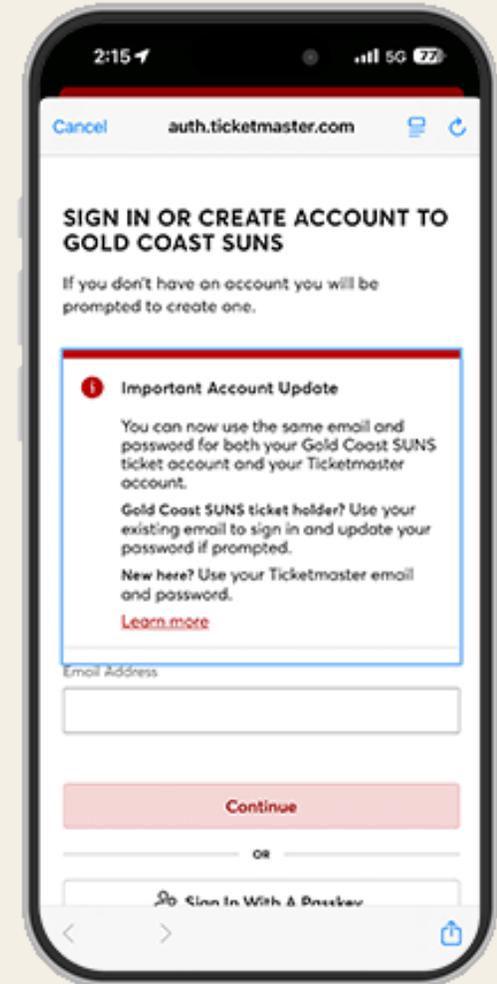
Select **MEMBER TICKETS**.

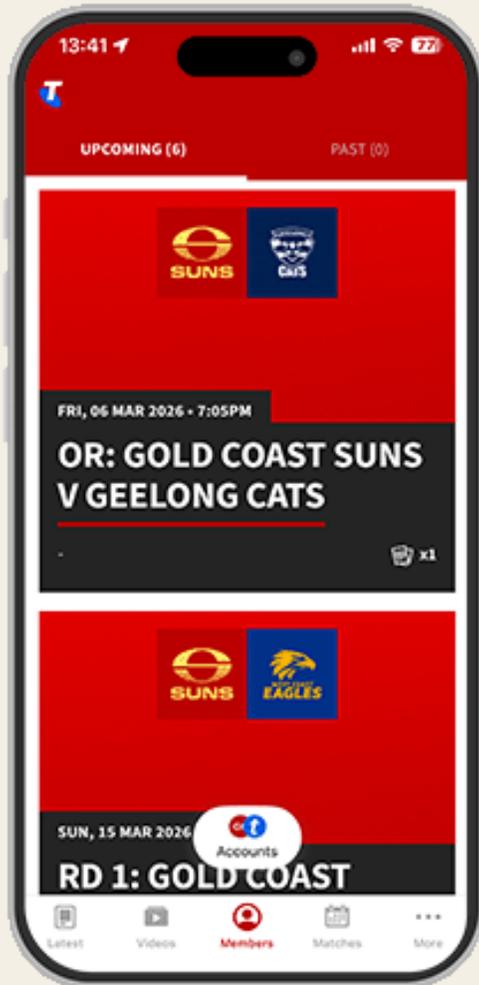
Login with your My SUNS account email and password, press Sign in to Account Manager.

If this is your first time accessing your tickets, please follow Step 3 to complete account set up.

STEP 3

To complete setting up your account, enter your primary contact email address, tap next and then tap **forgot password** and follow the prompts to create a new password.





STEP 4

Select your **upcoming** match.

Your ticket will be available to add to your mobile wallet **seven (7) days** prior to the match.

Note, only matches with a confirmed date & time will be appear in your app (as per the 2026 Toyota AFL fixture).

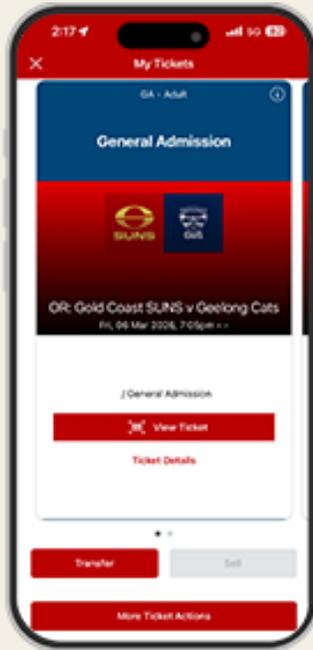
IMPORTANT INFORMATION BEFORE YOU TRANSFER

Once you have transferred your ticket and it has been accepted by the recipient the transfer **cannot** be undone.

To regain the transferred/accepted seat, the recipient must forward the ticket back to you.

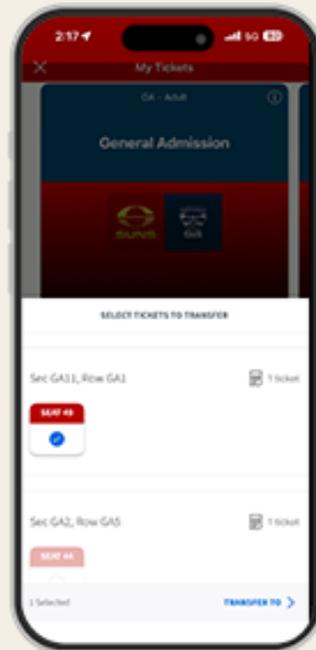
If the recipient has not yet accepted the ticket , the transfer can be cancelled.

STEP 5 (TICKET TRANSFER)



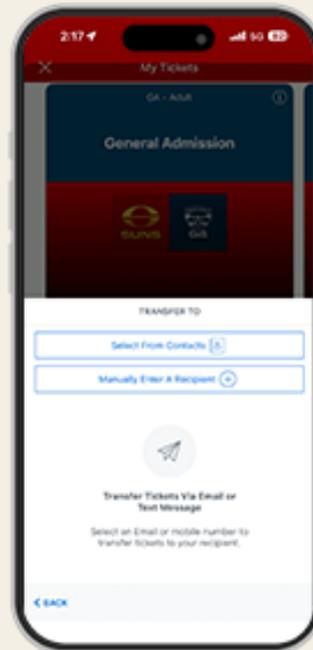
STEP 1

To forward a ticket for a friend or guest. Select the **'Forward'** button at the bottom of the screen.



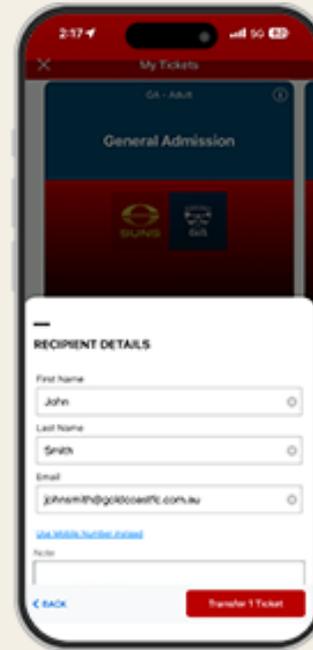
STEP 2

Select the ticket you wish to forward and select the **'Forward to'** option at the bottom of the screen.



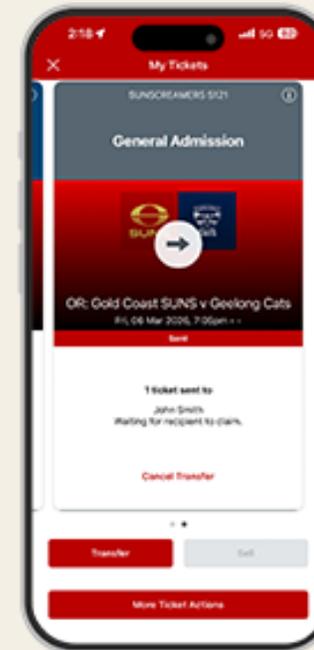
STEP 3

Forward to details - Choose **'Select from contacts'** or **'Manually enter a recipient'**



STEP 4

Enter all the relevant details and select **'Forward tickets'** at the bottom of the screen.



STEP 5

Your ticket has now been forwarded.

NEED MORE HELP?

Please contact our Membership team via email gcmembership@goldcoastfc.com.au or call us on 1300 784 436.



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